



PRIVACY POLICY

BACKGROUND:

Druglink understands that your privacy is important to you and that you care about how your personal data is used and shared online. We respect and value the privacy of everyone who visits this website, www.druglink.co.uk ("Our Site") and (subject to the limited exceptions in section 6, below) We do not collect personal data about you unless you contact us (see section 5, below). Any personal data We do collect will only be used as permitted by law.

Please read this Privacy Policy carefully and ensure that you understand it. Your acceptance of Our Privacy Policy is deemed to occur upon your first use of Our Site. If you do not accept and agree with this Privacy Policy, you must stop using Our Site immediately.

1. Definitions and Interpretation

In this Policy, the following terms shall have the following meanings:

"personal data"	means any and all data that relates to an identifiable person who can be directly or indirectly identified from that data. In this case, it means personal data that you give to Us via Our Site. This definition shall, where applicable, incorporate the definitions provided in the EU Regulation 2016/679 – the General Data Protection Regulation ("GDPR"); and
"We/Us/Our"	means Druglink, a registered charity (No.: 295384) in the United Kingdom, registered at Trefoil House, Nash Mills Lane, Hemel Hempstead and is limited by guarantee (No.: 2057706)

2. Information About Us

- 2.1 Our Site is owned and operated by Druglink, a registered charity (No.: 295384) in the United Kingdom, registered at Trefoil House, Nash Mills Lane, Hemel Hempstead and is limited by guarantee (No.: 2057706).
- 2.2 Our data protection point of contact is Jessica Rixon, and can be contacted by email at jessrixon@druglink.ltd.uk or by post at Druglink, Trefoil House, Nash Mills Lane, Hemel Hempstead, Herts HP3 9TE.

3. What Does This Policy Cover?

This Privacy Policy applies only to your use of Our Site. Our Site may contain links to other websites. Please note that We have no control over how your data is collected, stored, or used by other websites and We advise you to check the privacy policies of any such websites before providing any data to them.



4. What Data Do We Collect?

- 4.1 Subject to section 5.2, We do not collect any personal data from you. We do not place cookies on your computer or device, nor do We use any other means of data collection.
- 4.2 If you send Us an email, We may collect your name, your email address, and any other information which you choose to give Us.

5. How Do We Use Your Data?

- 5.1 If We do collect any personal data, it will be processed and stored securely, for no longer than is necessary in light of the reason(s) for which it was first collected. We will comply with Our obligations and safeguard your rights under the GDPR at all times. For more details on security see section 7, below.
- 5.2 As noted above, We do not generally collect any personal data. If you contact Us and We obtain your personal details from your email, We may use them as follows:
 - 5.2.1 To reply to your email
- 5.3 You have the right to withdraw your consent to Us using your personal data at any time, and to request that We delete it.
- 5.4 We will not share any of your data with any third parties for any purposes.

6. How and Where Do We Store Your Data?

- 6.1 We only keep your personal data for as long as We need to in order to use it as described above in section 6, and/or for as long as We have your permission to keep it.
- 6.2 Your data will only be stored within the European Economic Area ("the EEA") (The EEA consists of all EU member states, plus Norway, Iceland, and Liechtenstein).

Data security is very important to Us, and to protect your data We have taken suitable measures to safeguard and secure any data We hold about you (even if it is only your email address).

7. How Can You Access Your Data?

You have the right to ask for a copy of any of your personal data held by Us (where such data is held). Under the GDPR, no fee is payable and We will provide any and all information in response to your request free of charge. Please contact Us for more details using the contact details below in section 8.

8. Contacting Us



If you have any questions about Our Site or this Privacy Policy, please contact Us by email at emmakingham@druglink.ltd.uk or by post at Druglink, Trefoil House, Nash Mills Lane, Hemel Hempstead, Herts HP3 9TE. Please ensure that your query is clear, particularly if it is a request for information about the data We hold about you (as under section 7, above).

9. Changes to Our Privacy Policy

We may change this Privacy Policy from time to time (for example, if the law changes). Any changes will be immediately posted on Our Site and you will be deemed to have accepted the terms of the Privacy Policy on your first use of Our Site following the alterations. We recommend that you check this page regularly to keep up-to-date.